



### **Grievance Redressal Mechanism**

In the event of disputes, differences, claims and questions whatsoever arising from

- (i) the Agreement between the Client and the Portfolio Manager
- (ii) the services to be rendered by the Portfolio Manager
- (iii) Reporting that the Portfolio Manager has agreed to provide, then the Client shall write by email to our Compliance Officer, Mehul Mehta ([compliance@rpmpl.in](mailto:compliance@rpmpl.in))

In the event the client is not satisfied with the response provided by the Compliance Officer, he/she may approach SEBI to address complaints against the Portfolio Managers, registered with it. The complaint has to be filed in SEBI SCORES at <https://scores.sebi.gov.in>

Scores mobile Application | [IOS App](#) | [Google Play](#)

Alternatively, the client can directly initiate dispute resolution through the Online Dispute Resolution Portal (ODR) at <https://smartodr.in/login> if the grievance lodged with the Portfolio Manager is not satisfactorily resolved or at any stage of the subsequent escalations mentioned above.

For more details, please refer SEBI circular no. SEBI/HO/OIAE/OIAE\_IAD- 1/P/CIR/2023/145 dated July 31, 2023 (Updated as on August 4, 2023) titled "Master Circular for Online Resolution of Disputes in the Indian Securities Market". [https://www.sebi.gov.in/legal/master-circulars/aug-2023/online-resolution-of-disputes-in-the-indian-securities-market\\_75220.html](https://www.sebi.gov.in/legal/master-circulars/aug-2023/online-resolution-of-disputes-in-the-indian-securities-market_75220.html)